

AUDIO- Script sujet entraînement N°1

Telephoning a travel agent to book a ferry ticket

- R. Murdoch** : I'd like a 5-day return to Calais, please. When do the ferries leave and how long is the crossing time?
- Ferries** : There's one every hour. The crossing takes around 75 minutes. Have you got a car?
- R. Murdoch** : Yes, I have.
- Ferries** : How long is the car, and have you got a roof-box or are you towing anything, for example a caravan?
- R. Murdoch** : It's a standard saloon, with nothing on the roof.
- Ferries** : Would you like to travel "Club Plus" - we have a special service for Business travellers?
- R. Murdoch** : That's a good idea.
- Ferries** : I will send you a voucher which you give in when you arrive. Then you will have to go to Lane 15 after you have been through passport control and customs. How would you like to pay?
- R. Murdoch** : Crédit card, please, here's my number...